## Installing a compatible Radstar Cable driver for Windows 7 and Windows 8

Problems have been reported with several versions of the Radstar Cable driver software. This software is included on the mini-disk you received with your Radstar. This mini-disk (label color is yellow and blue) works well with older versions of Windows but may not install properly with Windows 7 or Windows 8.

If you are using Windows 7 or Windows 8 you can resolve this installation problem by following the instructions listed in this document

Please also be aware that our cable is specially designed to work with the Radstar and <u>no other third party vendor cable should be used</u>.



1) Download the file "PL2303\_Prolific\_DriverInstaller\_v1.5.0.zip" by clicking this link http://www.accustarlabs.com/Upload/File/radstar-downloads/software/PL2303\_v1.5.0.zip

2) After the download is complete you will be need to *unzip* the file. To do this right click on zip file you just downloaded (i.e. "PL2303\_Prolific\_DriverInstaller\_v1.5.0.zip") and select the <Extract All...> option from the menu.

3) After the file is "unzipped" the files shown below will be displayed. To install the cable driver software double click on the file shown below in yellow highlight. Upon completion of the installation process restart your PC if asked to do so.

RADSTA	R CABLE DRIVER 1.5 + PL2303_v1.5.0			<ul> <li>Search PL2303</li> </ul>	_v1.5.0
ganize 👻 Include in lib	rary 👻 Share with 👻 Burn New folder				# • 🔟 (
Favorites	Name *	Date modified	Туре	Size	
Nesktop	PL2303_DriverInstallerv1.5.0_ReleaseNote	4/1/2013 3:56 PM	Text Document	3 KB	
bownloads	PL2303_DriverInstallerv1.5.0_ReleaseNotes	4/1/2013 3:56 PM	Adobe Acrobat Doc	34 KB	
Recent Places	PL2303_Prolific_DriverInstaller_v1.5.0	4/1/2013 3:56 PM	Application	3,148 KB	
Downloads (2)	um_pl2303_DriverInstallerManual_v1.5.0	4/1/2013 3:56 PM	Adobe Acrobat Doc	701 KB	

4) Open the computers "Device Manager". The "Device Manager" can be found by going to your PCs "Control Panel" and opening up the "System" icon. The "Device Manager" is listed on the left -hand side of the "Systems" window.

Control Panel Home	View basic information about your computer	U U
Device Manager	Windows edition	
Remote settings	Windows 7 Professional	$\frown$
System protection	Copyright © 2009 Microsoft Corporation. All rights reserved.	
Advanced system settings	Service Pack 1 Get more features with a new edition of Windows 7	
	System	
	Manufacturer: Dell	



5) Double-click the "Device Manager" and you see a list of all your PCs devices.



6) In the Device Manager, under Ports (COM & LPT), you should see the **Prolific USB-to-Serial Comm Port (COMx)** device. (Note: There may be a yellow exclamation point to the right of this device). Right click on this and select "**Update Driver Software**".

7) Select "Browse my computer for driver software".



8) On the next screen, select "Let me pick from a list of device drivers on my computer".



9) On the next screen, you should see a list of cable drivers. Be sure to select the driver:

Prolific USB-to-Serial Comm Port Version: 3.4.25.218 [10/7/2011].

Highlight this driver and click **<Next>** You should see a quick progress bar and then a screen that reads "Windows has successfully updated your driver software. Click Close.

	Update Driver Software - Prolific USB-to-Serial Comm Port (COM3)
	Select the device driver you want to install for this hardware. Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk.
	✓ Show <u>c</u> ompatible hardware
	Model  Prolific USB-to-Serial Comm Port Version: 3.4.25.218 [10/7/2011]  Prolific USB-to-Serial Comm Port Version: 3.4.48.272 [2/5/2013]
	This driver is digitally signed. <u>Tell me why driver signing is important</u>
	Next Cancel
Θ	Update Driver Software - Prolific USB-to-Serial Comm Port (COM3)
	Windows has successfully updated your driver software
	Windows has finished installing the driver software for this device:
	Prolific USB-to-Serial Comm Port
	Close

If you return to Device Manager, you should not see a yellow exclamation mark next to the device under Ports (COM & LPT). This indicates that the cable driver has been successfully installed.